

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

**Bankruptcy/Debtor Relief - Consumer Matters**

**DIRECT SOCIAL VALUE EFFECTS**

<b>SERVICE CATEGORY</b>	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>
Obtained federal bankruptcy protection	1	\$10,000	Current Year
Stopped or reduced debt collection harassment	2	\$300	Current Year
Avoided or reduced deficiency judgments	3	\$3,054	Current Year
Avoided, ended, or reduced garnishment or levy	4	\$7,039	Current Year
Overcame unfair or illegal sales contract	5	\$4,000	Two Years
Enforced sales contracts and/or warranties	6	\$4,000	Two Years
Obtained or preserved credit	7	\$800	Current Year
Overcame fraudulent sales practices	8	\$800	Current Year
Obtained advice and counsel on a consumer matter	9	\$36,000	Current Year
Obtained non-litigation advocacy services on consumer matter	10	\$300	Current Year
Obtained referral on a consumer matter	11	\$300	Current Year

**BASIS FOR VALUATION**

1. Average value of recovery sums plus amount avoided
2. Valuation of average 1.5 hours of advice and/or advocacy
3. Value of recovery sums plus amount avoided
4. Value of recovery sums plus amount avoided
5. Survey of average value of disputed sales contracts and/or warranties
6. Survey of average value of disputed sales contracts and/or warranties
7. Replacement value of counsel - average 4 hours
8. Replacement value of counsel - average 4 hours
9. Value of amount avoided
10-11. Valuation of average 1.5 hours of advice and/or advocacy

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

## CONSEQUENTIAL SOCIAL VALUE EFFECTS

	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	A	\$200/mo	7 Years
Community Support Costs	B	\$300/mo	7 Years
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Value of Bankruptcies Averted	C	\$66,780 (795/mo)	7 Years
Value of Debt Collection Costs Averted	D	\$92,400 (1,100/mo)	7 Years
Value of Garnishments Averted	E	\$7,779 (216/mo)	3 Years

## BASIS FOR VALUATION

A. Increased costs of medical services to families resulting from financial stress <i>Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence; extended period due to more complex issues</i>
B. Increased costs of social services to families resulting from bankruptcy
C. Average value of monthly costs
D. Average value of monthly costs averted
E. Average value of monthly costs averted <i>Average values per matter based on SALA detail records</i>

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

### DIRECT SOCIAL VALUE EFFECTS

SERVICE CATEGORY	VALUATION	% of Matters	# of Matters	Total Direct Value
Obtained federal bankruptcy protection	\$10,000	53%	339	\$3,386,700
Stopped or reduced debt collection harassment	\$300	9%	58	\$17,253
Avoided or reduced deficiency judgments	\$3,054	3%	19	\$3,054
Avoided, ended, or reduced garnishment or levy	\$7,039	5%	32	\$7,039
Overcame unfair or illegal sales contract	\$4,000	0%	0	\$0
Enforced sales contracts and/or warranties	\$4,000	1%	6	\$25,560
Obtained or preserved credit	\$800	0%	0	\$0
Overcame fraudulent sales practices	\$800	0%	0	\$0
Obtained advice and counsel on a consumer matter	\$300	26%	166	\$49,842
Obtained non-litigation advocacy services on consumer matter	\$300	1%	6	\$1,917
Obtained referral on a consumer matter	\$300	1%	6	\$1,917
<b>Total Direct Values Per Category</b>				<b>\$3,493,282</b>
<b>Total Matters in Category</b>				<b>639</b>
<b>Average Direct Value Per Matter</b>				<b>\$5,467</b>

### CONSEQUENTIAL SOCIAL VALUE EFFECTS

	VALUATION	SOCIAL EFFECT TERM	TOTAL CONSEQUENTIAL SOCIAL VALUE
Community Health Costs	\$200/month	7 Years	\$16,800
Community Support Costs	\$300/mo	7 Years	\$25,200
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Value of Bankruptcies Averted	\$66,780 (795/mo)	7 Years	\$66,780
Value of Debt Collection Costs Averted	\$92,400 (1,100/mo)	7 Years	\$92,400
Value of Garnishments Averted	\$7,779 (216/mo)	3 Years	\$7,779
<b>Total Consequential Value Per Category</b>			<b>\$208,959</b>

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

**Collections (Repo/Default/Garnishments)**

**DIRECT SOCIAL VALUE EFFECTS**

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Stopped or reduced debt collection harassment	1	\$2,500	Current Year
Averted repossession	2	\$2,500	Current Year
Avoided or reduced deficiency judgments	3	\$10,000	Current Year
Avoided, ended, or reduced garnishment or levy	4	\$10,470	Three Years
Overcame unfair or illegal sales contract	5	\$2,500	Two Years
Enforced sales contracts and/or warranties	6	\$2,500	Two Years
Obtained advice and counsel on a consumer matter	7	\$300	Current Year
Obtained non-litigation advocacy services on a consumer matter	8	\$300	Current Year

**BASIS FOR VALUATION**

1. Average value of recovery sums plus amount avoided per matter
2. Average value of repossessed items (\$2,500)
3. Average value of recovery sums plus amount avoided per matter
4. Average value of recovery sums plus amount avoided per matter
5. Survey of average value of disputed sales contracts and/or warranties
6. Survey of average value of disputed sales contracts and/or warranties
7. Replacement value of counsel - average 1.5 hours
8. Replacement value of counsel - average 1.5 hours

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>			
Community Health Costs	A	\$100/month	12 months
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Other Community Cost Changes			

**BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress
<i>Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence; extended period due to more complex issues</i>

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>DIRECT SOCIAL VALUE EFFECTS</b>		<b>% of</b>	<b># of</b>	
<b>SERVICE CATEGORY</b>	<b>VALUATION</b>	<b>Matters</b>	<b>Matters</b>	<b>Total Direct Value</b>
Stopped or reduced debt collection harassment	\$2,500	4%	19	<b>\$47,447</b>
Averted repossession	\$2,500	9%	38	<b>\$94,894</b>
Avoided or reduced deficiency judgments	\$10,000	28%	123	<b>\$1,233,617</b>
Avoided, ended, or reduced garnishment or levy	\$10,470	14%	62	<b>\$645,799</b>
Overcame unfair or illegal sales contract	\$2,500	4%	19	<b>\$47,447</b>
Enforced sales contracts and/or warranties	\$2,500	5%	24	<b>\$59,309</b>
Obtained advice and counsel on a consumer matter	\$300	28%	123	<b>\$37,009</b>
Obtained non-litigation advocacy services on a consumer matter	\$300	9%	38	<b>\$11,387</b>
<b>Total Direct Values Per Category</b>				<b>\$2,176,907</b>
<b>Total Matters in Category</b>				<b>446</b>
<b>Average Direct Value Per Matter</b>				<b>\$4,881</b>
<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>		<b>TOTAL CONSEQUENTIAL SOCIAL VALUE</b>
<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>				
Community Health Costs	\$100/month	12 months		\$1,200
Community Social Support Costs				
Community Law Enforcement Costs				
Community Taxation Revenue Effects				
Community Property Valuation Effects				
Other Community Cost Changes				
<b>Total Consequential Value Per Category</b>				<b>\$1,200</b>

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

Contract/Warranties

**DIRECT SOCIAL VALUE EFFECTS**

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Enforced sales contracts and/or warranties	1	\$2,000	Two Years
Stopped or reduced debt collection harassment	2	\$3,600	Current Year
Avoided, ended, or reduced garnishment or levy	3	\$2,750	Current Year
Overcame fraudulent sales practices	4	\$800	Current Year
Obtained advice and counsel on a consumer matter	5	\$300	Current Year
Obtained non-litigation advocacy services on a consumer matter	6	\$300	Current Year

**BASIS FOR VALUATION**

1. Survey of average value of disputed sales contracts and/or warranties
2. 10% Reduction in bankruptcy filing times average of 150% of income <i>Survey of Estimated filing reductions and US DOJ Bankruptcy Statistics (www.bankruptcylawinformation.com)</i>
3. Average amount of unsecured debt plus interest and charges <i>US DOJ Bankruptcy Statistics (www.bankruptcylawinformation.com)</i>
4. Replacement value of counsel - average 4 hours
5. Replacement value of counsel - average 1.5 hours
6. Replacement value of counsel - average 1.5 hours

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**CONSEQUENTIAL SOCIAL VALUE EFFECTS**

- Community Health Costs
- Community Social Support Costs
- Community Law Enforcement Costs
- Community Taxation Revenue Effects
- Community Property Valuation Effects
- Other Community Cost Changes

**BASIS REFERENCE**

A

**VALUATION**

\$100/month

**SOCIAL EFFECT TERM**

4 months

**BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial
<i>Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence</i>



## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

### DIRECT SOCIAL VALUE EFFECTS

SERVICE CATEGORY	VALUATION	% of Matters	# of Matters	Total Direct Value
Enforced sales contracts and/or warranties	\$2,000	14%	28	\$55,278
Stopped or reduced debt collection harassment	\$3,600	3%	6	\$19,900
Avoided, ended, or reduced garnishment or levy	\$2,750	3%	6	\$15,201
Overcame fraudulent sales practices	\$800	8%	17	\$13,267
Obtained advice and counsel on a consumer matter	\$300	56%	111	\$33,167
Obtained non-litigation advocacy services on a consumer matter	\$300	17%	33	\$9,950

**Total Direct Values Per Category**

**\$146,763**

**Total Matters in Category**

**199**

**Average Direct Value Per Matter**

**\$738**

### CONSEQUENTIAL SOCIAL VALUE EFFECTS

	VALUATION	SOCIAL EFFECT TERM	TOTAL CONSEQUENTIAL SOCIAL VALUE
Community Health Costs	\$100/month	4 months	\$400
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Other Community Cost Changes			

**Total Consequential Value Per Category**

**\$400**

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

Collection Practices/Creditor Harrassment

**DIRECT SOCIAL VALUE EFFECTS**

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Avoided, ended, or reduced garnishment or levy	1	\$2,750	Current Year
Enforced sales contracts and/or warranties	2	\$2,000	Two Years
Avoided/delayed utility terminations or secured utility services	3	\$600	Current Year

**BASIS FOR VALUATION**

1. Average amount of unsecured debt plus interest and charges  
*US DOJ Bankruptcy Statistics (www.bankruptcylawinformation.com)*
2. Survey of average value of disputed sales contracts and/or warranties
3. Survey of utility termination/reconnection charges

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

## CONSEQUENTIAL SOCIAL VALUE EFFECTS

	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	A	\$100/month	4 months
Community Social Support Costs	B	\$200/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

## BASIS FOR VALUATION

A. Increased costs of medical services to families resulting from financial <i>Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence</i>
B. Survey of estimated average subsidized services costs per family

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>DIRECT SOCIAL VALUE EFFECTS</b>		<b>% of</b>	<b># of</b>	
<b>SERVICE CATEGORY</b>	<b>VALUATION</b>	<b>Matters</b>	<b>Matters</b>	<b>Total Direct Value</b>
Avoided, ended, or reduced garnishment or levy	\$2,750	33%	3	\$9,167
Enforced sales contracts and/or warranties	\$2,000	33%	3	\$6,667
Avoided/delayed utility terminations or secured utility services	\$600	33%	3	\$2,000
<b>Total Direct Values Per Category</b>				<b>\$17,833</b>
<b>Total Matters in Category</b>				<b>10</b>
<b>Average Direct Value Per Matter</b>				<b>\$1,783</b>
<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>		<b>TOTAL CONSEQUENTIAL SOCIAL VALUE</b>
Community Health Costs	\$100/month	4 months		\$400
Community Social Support Costs	\$200/month	6 months		\$1,200
Community Law Enforcement Costs				
Community Taxation Revenue Effects				
Community Property Valuation Effects				
Other Community Cost Changes				
<b>Total Consequential Value Per Category</b>				<b>\$1,600</b>

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

<b>Housing Discrimination</b>
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**DIRECT SOCIAL VALUE EFFECTS**

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Prevented eviction from public housing	1	\$1,500	Current Year
Obtained repairs or otherwise enforced rights to habitable housing	2	\$4,000	Current Year
Obtained clear title to property	3	\$800	Current Year
Obtained advice and counsel on a housing matter	4	\$400	Current Year
Obtained non-litigation advocacy services on a housing matter	5	\$400	Current Year

**BASIS FOR VALUATION**

1. Survey of average costs (deposit,move,utilities) of moving housing
2. Survey of average costs of repairs needed for habitable housing
3. Replacement value of counsel - average 4 hours
4. Replacement value of counsel - average 2 hours
5. Replacement value of counsel - average 2 hours

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

## CONSEQUENTIAL SOCIAL VALUE EFFECTS

Community Health Costs

Community Social Support Costs

Community Law Enforcement Costs

Community Taxation Revenue Effects

Community Property Valuation Effects

Other Community Cost Changes

## BASIS REFERENCE

A

## VALUATION

\$1,270

## SOCIAL EFFECT TERM

One Year

## BASIS FOR VALUATION

A. Average value of TANF or other support costs needed (50% of cases) with average per-cased cost of \$2,540 for housing eviction cases

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>DIRECT SOCIAL VALUE EFFECTS</b>		<b>% of</b>	<b># of</b>	
<b>SERVICE CATEGORY</b>	<b>VALUATION</b>	<b>Matters</b>	<b>Matters</b>	<b>Total Direct Value</b>
Prevented eviction from public housing	\$1,500	22%	2	\$3,261
Obtained repairs or otherwise enforced rights to habitable housing	\$4,000	9%	1	\$3,478
Obtained clear title to property	\$800	13%	1	\$1,043
Obtained advice and counsel on a housing matter	\$400	35%	3	\$1,391
Obtained non-litigation advocacy services on a housing matter	\$400	22%	2	\$870
<b>Total Direct Values Per Category</b>				<b>\$10,043</b>
<b>Total Matters in Category</b>				<b>10</b>
<b>Average Direct Value Per Matter</b>				<b>\$1,004</b>

<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>	<b>TOTAL CONSEQUENTIAL SOCIAL VALUE</b>
Prevented eviction from public housing	\$0		
Obtained repairs or otherwise enforced rights to habitable housing	\$0		
Obtained clear title to property	\$0		
Obtained advice and counsel on a housing matter	\$0		
Obtained non-litigation advocacy services on a housing matter	\$0		
<b>Total Consequential Value Per Category</b>			<b>\$0</b>

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

Mortgage Foreclosures (Not Predatory Lending Practices)

**DIRECT SOCIAL VALUE EFFECTS**

**SERVICE CATEGORY**

**BASIS REFERENCE**

**VALUATION**

**SOCIAL EFFECT TERM**

Obtained relief from mortgage foreclosure

1

\$800

Current Year

**BASIS FOR VALUATION**

1. Replacement value of counsel - average 4 hours



# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs			
Community Social Support Costs	A	\$1,270	One Year
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects	B	10,000	Three Years
Other Community Cost Changes			

## BASIS FOR VALUATION

A. Average value of TANF or other support costs needed (50% of cases) with average per-cased cost of \$2,540 for housing eviction cases
B. Survey of real estate sales/appraisal specialists. 10% devaluation on property value (estimated average value \$100,000) for three year period

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>DIRECT SOCIAL VALUE EFFECTS</b>				
<b>SERVICE CATEGORY</b>	<b>VALUATION</b>	<b>% of Matters</b>	<b># of Matters</b>	<b>Total Direct Value</b>
Obtained relief from mortgage foreclosure	\$800	100%	320	\$256,000
<b>Total Direct Values Per Category</b>				<b>\$256,000</b>
<b>Total Matters in Category</b>				<b>320</b>
<b>Average Direct Value Per Matter</b>				<b>\$800</b>

<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>	<b>TOTAL CONSEQUENTIAL SOCIAL VALUE</b>
Community Health Costs			
Community Social Support Costs	\$1,270	1 Year	\$406,400
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects	\$10,000	3 Years	\$9,600,000
Other Community Cost Changes			
<b>Total Consequential Value Per Category</b>			<b>\$10,006,400</b>

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

Mortgage Predatory Lending Practices

**DIRECT SOCIAL VALUE EFFECTS**

**SERVICE CATEGORY**

**BASIS REFERENCE**

**VALUATION**

**SOCIAL EFFECT TERM**

Obtained relief from predatory mortgage loan practice

1

\$800

Current Year

**BASIS FOR VALUATION**

1. Replacement value of counsel - average 4 hours

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Community Mortgage Cost Savings	A	\$11,433 (annual cost)	5 Years

**BASIS FOR VALUATION**

<i>A. Quantifying the Economic Cost of Predatory Lending</i>
<i>Coalition for Responsible Lending report 2001</i>

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

### DIRECT SOCIAL VALUE EFFECTS

SERVICE CATEGORY	VALUATION	% of Matters	# of Matters	Total Direct Value
Obtained relief from predatory mortgage loan practice	\$800	100%	5	\$4,000
<b>Total Direct Values Per Category</b>				<b>\$4,000</b>
<b>Total Matters in Category</b>				<b>5</b>
<b>Average Direct Value Per Matter</b>				<b>\$800</b>

### CONSEQUENTIAL SOCIAL VALUE EFFECTS

	VALUATION	SOCIAL EFFECT TERM	TOTAL CONSEQUENTIAL SOCIAL VALUE
Community Health Costs			
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Community Mortgage Cost Savings	\$11,433	5 Years	\$285,825
<b>Total Consequential Value Per Category</b>			<b>\$285,825</b>

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**SERVICE CATEGORY**

<b>Other Housing Issues</b>
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**DIRECT SOCIAL VALUE EFFECTS**

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Prevented eviction from other housing	1	\$1,500	Current Year
Delayed eviction providing time to seek other housing	2	\$1,000	Current Year
Overcame denial of tenant's right's under lease	3	\$1,000	Current Year
Obtained repairs or otherwise enforced rights to habitable housing	4	\$4,000	Current Year
Preserved or restored access to personal property	5	\$2,000	Current Year
Obtained advice and counsel on a housing matter	6	\$300	Current Year
Obtained non-litigation advocacy services on a housing matter	7	\$300	Current Year

**BASIS FOR VALUATION**

1. Survey of average costs (deposit,move,utilities) of moving to new housing
2. Survey of costs of moving in non-emergency situation
3. Survey of average costs of tenant's rights effects
4. Survey of average costs of repairs needed for habitable housing
5. Estimated replacement costs of personal property
6. Replacement value of counsel - average 1.5 hours
7. Replacement value of counsel - average 1.5 hours

# COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

**CONSEQUENTIAL SOCIAL VALUE EFFECTS**

	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>
Community Health Costs	NA		
Community Social Support Costs	A	\$1,250	One Year Period
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

**BASIS FOR VALUATION**

A. Average value of TANF or other support costs needed (50% of cases) with average per-cased cost of \$2,540.

## COMMUNITY LEGAL SERVICES BASIS FOR OUTCOME VALUATIONS

<b>DIRECT SOCIAL VALUE EFFECTS</b>		<b>% of</b>	<b># of</b>	
<b>SERVICE CATEGORY</b>	<b>VALUATION</b>	<b>Matters</b>	<b>Matters</b>	<b>Total Direct Value</b>
Prevented eviction from other housing	\$1,500	9%	4	\$5,676
Delayed eviction providing time to seek other housing	\$1,000	1%	1	\$568
Overcame denial of tenant's right's under lease	\$1,000	1%	0	\$378
Obtained repairs or otherwise enforced rights to habitable housing	\$4,000	3%	1	\$5,297
Preserved or restored access to personal property	\$2,000	1%	1	\$1,135
Obtained advice and counsel on a housing matter	\$300	78%	33	\$9,876
Obtained non-litigation advocacy services on a housing matter	\$300	6%	2	\$738
<b>Total Direct Values Per Category</b>				<b>\$23,668</b>
<b>Total Matters in Category</b>				<b>42</b>
<b>Average Direct Value Per Matter</b>				<b>\$564</b>

<b>CONSEQUENTIAL SOCIAL VALUE EFFECTS</b>	<b>VALUATION</b>	<b>SOCIAL EFFECT TERM</b>	<b>TOTAL CONSEQUENTIAL SOCIAL VALUE</b>
Community Health Costs			
Community Social Support Costs	\$1,250	One Year Period	\$4,730
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Other Community Cost Changes			
<b>Total Consequential Value Per Category</b>			<b>\$4,730</b>